

LEAN STRATEGIES INTERNATIONAL LLC



WHAT IS LEAD TIME?

Lead time is the total amount of time it takes from the initial receipt of a customer request for an order to the fulfillment of their request.



WHY IS TRACKING LEAD TIME IMPORTANT?

- Tells the customer when you can fulfill their request.
- Separating lead time and actual time to make a part can reveal hidden opportunities.



HOW CAN LEAD TIME BE IMPROVED?

- Identify waste within the value stream and remove it.
- Improve processing time.

Identify bottlenecks and constraints and remove.



SOURCE: